



S-connect

S-connect Application Form

For Residential Users

S-connect for Residential Users

Personal Particulars *(Please submit the form with a copy of your NRIC / Passport / Employment Pass.)*

Name of NRIC / Passport / Employment Pass *(please underline surname)*

Dr / Mr / Ms / Mrs / Mdm

Nationality

Date Of Birth *(dd/mm/yy)*

NRIC no./FIN no.

Home Telephone Number

Mobile Number

Email Address

Address

Postal Code

Payment

Please tick your choice of payment mode:

- GIRO, please complete the GIRO Form which will separately furnished to you.
- Credit Card

Type of Card

- AMEX
- Master
- VISA

Name of Card Holder

Credit Card Number

Expiry Date *(mm/yy)*

Other Remarks

Declaration

I acknowledge and confirm that the information submitted in this form is correct and true. I have read and hereby accept the s-connect s Terms and Conditions and Terms Of Use (as may be amended or supplemented from time to time), which are provided to me by the sales representative or posted online at www.s-connect.com. This s-connect application is subject to acceptance by MediaRing. Upon acceptance, the s-connect service will be made available for my activation and use. I shall be responsible for all the charges incurred as a result.

Signature

Signature of Applicant

Date (dd/mm/yy)

For Official Use

Authorised Agent / Agent Code (if applicable):

Department	Verified By	Signature	Remarks
Sales			
Accounts o GIRO o VISA			
Customer Service			

Terms & Conditions for s-connect Service

The following Terms and Conditions govern s-connect ("Service") made available to you by Spice i2i Limited (formerly known as MediaRing Limited) or its Group of companies ("Spice i2i").

1. Terms; Modification of Terms

- 1.1 By signing the application form ("Application") or applying for registration online, you agree to be bound by these Terms of Use, terms and conditions provided in the Application, all the information (including but not limited to rates and frequently asked questions) provided and made available at the Service website at <http://www.s-connect.com> ("Website") (collectively called "Terms and Conditions") and Privacy Policy. Acceptance of the Terms and Conditions and the Privacy Policy is mandatory in order for you to register, subscribe, access or use the Service. .
- 1.2 Spice i2i reserves the right to modify these Terms and Conditions without prior notice at any time with immediate effect upon posting such modification on the Website. Your continued use of the Service shall be deemed your acceptance of the modified Terms and Conditions.
- 1.3 Spice i2i reserves the right to reject your application without giving any reason.

2. Registered Phone Numbers

- 2.1 You shall be solely responsible for the security of the use of Service through your registered phone numbers.
- 2.2 You shall be solely responsible for all charges incurred from use of the Service via your registered phone numbers, whether with or without your knowledge or authorization. Spice i2i shall not be liable to you for any losses, damages, claims, costs or expenses suffered or incurred from misuse or unauthorized use of the registered phone numbers.
- 2.4 You agree not to use the Service for any illegal purposes. If Spice i2i suspects fraudulent, abusive or illegal use of your registered phone numbers, Spice i2i may suspend, restrict or terminate the Service without prior notice.

3. Charges and Payment

- 3.1 Unless otherwise specified by Spice i2i, monthly invoice or statement will be issued to you for the Service provided hereunder ("Charges"). However, if the total amount of Charges for a month does not reach or exceed S\$10/-, subject to the discretion of Spice i2i, Spice i2i shall not issue the invoice or statement to you for such month and the Charges for such month shall be credited to the following month's invoice or statement.
- 3.2 You undertake to make full payment of Charges to Spice i2i within the period prescribed in the invoice(s) issued to you. All payments shall be made in Singapore Dollars.
- 3.3 In the event of overdue payment by you of any sums due (except for any amount disputed by you in accordance with Clause 4.1), Spice i2i shall have the right to charge interest of 1% on the outstanding amount from the date of invoice until the date of full payment.
- 3.4 All Charges as reflected in the invoice(s) issued by Spice i2i to you are based on the rates indicated in the Application or such other rates as may be prescribed/ revised by Spice i2i from time to time. Spice i2i reserves the right to change the rates charged and destination, without prior notice, with effect upon posting such changes on the Website or making such information available to you. You are responsible to visit the Website periodically to review the updated rates.
- 3.5 Unless otherwise determined by Spice i2i, rate charges for the Service shall be charged in accordance to the rate plan as proposed to you or as posted on the Website.
- 3.6 Charging commences as soon as a call is answered regardless of whether the call is answered by human or machine. Charges computation shall be based on call detail record ("CDR") data recorded in Spice i2i's system. The data shown on the CDR shall be final and conclusive.
- 3.7 You should pay Spice i2i in the following modes of payment:-
 - i. GIRO: you can fill up a GIRO application form that permits Spice i2i to deduct the amount of the bill directly off the designated bank account for payment of current bill and all subsequent bills. You can request for a GIRO application from Spice i2i's office.
 - ii. Credit Card: - Spice i2i accepts payment by major credit cards such as Visa, MasterCard or American Express Card or any other credit cards as may be designated by Spice i2i from time to time. Where you have chosen this method of payment, you shall be deemed to authorize Spice i2i to charge the invoice amount due to the designated card for payment of current bill and all subsequent bills.
 - iii. Any other means as may be mutually agreed and expressly provided by Spice i2i.
If Spice i2i is unable to make the deduction or settlement with your bank or credit card company, payment for outstanding amounts must be made in cash in person at Spice i2i's office together with any administrative fees for the failed transaction.
- 3.8 The Charges are exclusive of all taxes. You are responsible to pay for any goods and services tax or any other tax imposed on the Service.

4. Dispute

- 4.1 Subject to clause 4.4, if you dispute in good faith the amount in an invoice or any part thereof, you must notify Spice i2i in writing within 30 days ("Dispute Notification Period") of the invoice setting out the reasons for the dispute and the exact amount disputed.
- 4.2 Spice i2i and you shall use reasonable endeavour to resolve the above dispute within 30 days from the date the dispute was first notified to Spice i2i.
- 4.3 Where an invoice is in dispute, the undisputed charges shall be paid by you within such time as is stated in the invoice. If the dispute is resolved in Spice i2i's favour, you shall pay the outstanding portion of all invoiced amount with such time as is stated in the respective invoices, or 1 week from the date of resolution of the dispute, whichever is later.
- 4.4 In the event you have paid an invoice and subsequently choose to dispute the invoice, you may have one year from the date of the invoice ("Dispute Notification Period") to notify Spice i2i for the dispute. Failure to contest an invoice within the Dispute Notification Period, shall create an irrefutable presumption of the correctness of the invoice and all charges thereunder shall be payable in accordance with clause 3.2 above.

5. Termination and Suspension of Services

- 5.1 Spice i2i may terminate or suspend the Service at any time without prior notice upon the occurrence of the following events:
 - i. any disruption or congestion of or in any telecommunication network, system or services; or
 - ii. you fail to pay Spice i2i any sum for which Spice i2i has been billed or requested to make any payment in respect thereof; or
 - iii. you have breached or failed to comply with any of the Terms and Conditions; or
 - iv. you have provided false or incomplete information to Spice i2i; or
 - v. bankruptcy, liquidation or judicial management proceedings have been commenced against you; or
 - vi. Spice i2i has ceased to provide and supply the Service to the public.
- 5.2 Either party may terminate the Service by giving the other party THIRTY (30) days prior written notice without any reason.

6. Disclaimer and Limitation of Liability

- 6.1 The Service is provided on an "AS IS" and "AS AVAILABLE" basis. To the fullest extent permitted by applicable law, Spice i2i makes no warranty, express or implied, with respect to the Service provided hereunder, and expressly disclaims any warranty of merchantability, satisfactory quality, description or fitness for any particular purpose or function. Spice i2i does not represent or warrant that the Service will be uninterrupted and error-free. No advice or information, whether oral or written, obtained by you from Spice i2i or its distributors will create any warranty not expressly set out in these Terms and Conditions.
- 6.2 To the fullest extent permitted by applicable law, under no circumstance, including but not limited to negligence, shall Spice i2i be liable to you for any direct, indirect, incidental, special or consequential damages or expenses of any type or nature suffered or incurred by you as a result of or arising from use of or inability to use Service.
- 6.3 You shall indemnify and keep Spice i2i harmless from all losses, damages, claims, liabilities, costs and expenses incurred or suffered by Spice i2i as a result of or arising from or in connection with your failure to comply with these Terms and Conditions.

7. Notice

- 7.1 Any notice to be given by you must be in writing and delivered to Spice i2i's address.
- 7.2 You shall notify Spice i2i immediately in the event of any changes of your billing address.

8. Governing Law and Jurisdiction

This agreement is governed by and shall be construed in accordance with the laws of Singapore and the parties hereto submit to the non-exclusive jurisdiction of the courts of Singapore.